



# CENTURY 21® Quality Service Survey

## Individual Survey Results



**Agent:** Corey Bullard  
**Office:** CENTURY 21 LIST with BEGGINS

**Overall Score**  
**100%**

**Transaction ID:** 00000003066  
**Transaction Type:** Buyer  
**Customer:** Donna Wrightman  
**Property:** 7205 Branchwood Ct Tampa FL 33615  
**Close Date:** 08/07/2013  
**Survey Completed Date:** 08/19/2013  
**Survey Type:** Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?  
Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch  
Knowledgeable about the market  
Understood what was important  
Resolution of any issue that arose  
Explaining the Agreement  
Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?  
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?  
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

**Additional comments**

Very supportive immediately return phone calls and great personality who stay on top of everything and quickly got my home in less than a week;would definitely recommend him to others.

KEY: 0-4	Dissatisfied
5-7	Merely Satisfied
8-10	Delighted
N/A	Not asked



# CENTURY 21® Quality Service Survey

## Individual Survey Results



**Agent:** Corey Bullard  
**Office:** CENTURY 21 LIST with BEGGINS

**Overall Score**  
**100%**

**Transaction ID:** 000000003113  
**Transaction Type:** Buyer  
**Customer:** Winton Wightman  
**Property:** 4259 Orchid Dr Hernando Beach  
 FL 34607  
**Close Date:** 09/04/2013  
**Survey Completed Date:** 09/17/2013  
**Survey Type:** Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?  
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch  
 Knowledgeable about the market  
 Understood what was important  
 Resolution of any issue that arose  
 Explaining the Agreement  
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?  
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?  
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

**Additional comments**

Corey Bullard was great. He was always courteous and responsive to our needs, very knowledgeable about the process and doggedly persistent when issues arose.

KEY: 0-4 Dissatisfied  
 5-7 Merely Satisfied  
 8-10 Delighted  
 N/A Not asked