



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Devan Weisser
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 000000004787
Transaction Type: Buyer
Customer: Jordan and Krista Jacobson
Property: 1906 Church Ave S Tampa FL 33629
Close Date: 10/30/2014
Survey Completed Date: 11/20/2014
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch
 Knowledgeable about the market
 Understood what was important
 Resolution of any issue that arose
 Explaining the Agreement
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

she was great!!!

KEY: 0-4	Dissatisfied
5-7	Merely Satisfied
8-10	Delighted
N/A	Not asked



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Agent: Devan Weisser
Office: CENTURY 21 LIST with BEGGINS

Overall Score
100%

Transaction ID: 000000004637
Transaction Type: Seller
Customer: Jon and Michelle Ruben
Property: 3412 Tambay Ave W Tampa FL 33611
Close Date: 10/27/2014
Survey Completed Date: 11/07/2014
Survey Type: Online

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████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

Devan was simply the best agent I have ever worked with. She anticipated our needs and provided great clarity and guidance throughout the process. Exceptional service.

KEY: 0-4	Dissatisfied
5-7	Merely Satisfied
8-10	Delighted
N/A	Not asked



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Overall Score
100%

Transaction ID: 000000004371
Transaction Type: Buyer
Customer: Carol Murin
Property: 4001 Cypress Ln # 4001 Tampa FL 33618
Close Date: 07/03/2014
Survey Completed Date: 07/21/2014
Survey Type: Online

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████████	████████	████████	10
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████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

KEY: 0-4 Dissatisfied
 5-7 Merely Satisfied
 8-10 Delighted
 N/A Not asked



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Agent: Devan Weisser
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 000000003459
Transaction Type: Seller
Customer: Kensington Land Partners Trust
Property: 4210 Kensington Ave W Tampa
 FL 33629
Close Date: 05/23/2014
Survey Completed Date: 06/03/2014
Survey Type: Online

Overall Score
100%

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████████	████████	████████	10
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Additional comments

KEY: 0-4 Dissatisfied
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Agent: Devan Weisser
Office: CENTURY 21 LIST with BEGGINS

Overall Score
100%

Transaction ID: 000000003310
Transaction Type: Seller
Customer: RBI Ventures LLC
Property: 3503 Obispo St W Tampa FL 33629
Close Date: 12/20/2013
Survey Completed Date: 12/31/2013
Survey Type: Online

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████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

KEY: 0-4 Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked



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Agent: Devan Weisser
Office: CENTURY 21 LIST with BEGGINS

Overall Score
100%

Transaction ID: 000000003311
Transaction Type: Buyer
Customer: Marc and Monica Matthews
Property: 3505 Obispo St W Tampa FL 33629
Close Date: 12/18/2013
Survey Completed Date: 12/31/2013
Survey Type: Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
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Knowledgeable about the market
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████████	████████	████████	10
████████	████████	████████	10
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████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

KEY: 0-4 Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked



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Agent: Devan Weisser
Office: CENTURY 21 LIST with BEGGINS

Overall Score
100%

Transaction ID: 000000002654
Transaction Type: Buyer
Customer: Phillip Reyes
Property: 12729 Linda Dr Tampa FL 33612
Close Date: 05/22/2013
Survey Completed Date: 06/07/2013
Survey Type: Online

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:				
Regularly stayed in touch	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
Knowledgeable about the market	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
Understood what was important	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
Resolution of any issue that arose	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
Explaining the Agreement	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
Managing the details from contract to close	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10

Additional comments

I have never heard of an agent doing what Devan did for me and my family. She went way above and beyond for us, Handling interactions with my bank, continually kept the process moving forward, and even made my accountant move faster than I was able to. If anyone ever needs an agent for any reason, I will go out of my way to recommend Devan Weisser. You've got a real gem in that one.

KEY: 0-4 Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked