



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: FR Siddiqui
Office: CENTURY 21 Beggins Enterprises

Transaction ID: 000000016634
Transaction Type: Seller
Customer: Khawaja Rahman
Property: 1684 Palm Leaf Dr Brandon FL 33510
Close Date: 06/20/2014
Survey Completed Date: 06/30/2014
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch
 Knowledgeable about the market
 Understood what was important
 Resolution of any issue that arose
 Explaining the Agreement
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
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████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

Excellent servce from FR Siddiqui and Christine Milcarek from the title company,pleasant experience

KEY: 0-4	Dissatisfied
5-7	Merely Satisfied
8-10	Delighted
N/A	Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: FR Siddiqui
Office: CENTURY 21 Beggins Enterprises

Transaction ID: 000000015705
Transaction Type: Buyer
Customer: Muhammad Osama Siddiqui
Property: 1703 Cresswell Manor Ct Dover FL 33527
Close Date: 11/07/2013
Survey Completed Date: 11/18/2013
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch
 Knowledgeable about the market
 Understood what was important
 Resolution of any issue that arose
 Explaining the Agreement
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	████████	████████	████████	10
Regularly stayed in touch	████████	████████	████████	10
Knowledgeable about the market	████████	████████	████████	10
Understood what was important	████████	████████	████████	10
Resolution of any issue that arose	████████	████████	████████	10
Explaining the Agreement	████████	████████	████████	10
Managing the details from contract to close				NA
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	████████	████████	████████	10
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	████████	████████	████████	10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	████████	████████	████████	10

Additional comments

Extremely professional and helpful.

KEY: **0-4** Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: FR Siddiqui
Office: CENTURY 21 Beggins Enterprises

Overall Score
99%

Transaction ID: 000000014627
Transaction Type: Buyer
Customer: Khawaja Rahman
Property: 1310 Amaryllis Dr Brandon FL 33510
Close Date: 04/30/2013
Survey Completed Date: 05/16/2013
Survey Type: Online

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	████████	████████	████████	10
Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:				
Regularly stayed in touch	████████	████████	████████	10
Knowledgeable about the market	████████	████████	██	9
Understood what was important	████████	████████	████████	10
Resolution of any issue that arose	████████	████████	████████	10
Explaining the Agreement	████████	████████	████████	10
Managing the details from contract to close	████████	████████	████████	10
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	████████	████████	████████	10
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	████████	████████	████████	10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	████████	████████	████████	10

Additional comments

Excellent and professional attitude manifested by the real estate agent F.R siddique

KEY: 0-4 Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: FR Siddiqui
Office: CENTURY 21 Beggins Enterprises

Transaction ID: 00000010486
Transaction Type: Buyer
Customer: Salman and Shahnaz Ahmed
Property: 5100 Burchette Rd # 3601 Tampa FL 33647
Close Date: 07/20/2010
Survey Completed Date: 08/05/2010
Survey Type: Online

Overall Score 100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?

Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

- Regularly stayed in touch
- Knowledgeable about the market
- Understood what was important
- Resolution of any issue that arose
- Explaining the Agreement
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Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?

How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?

How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
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Additional comments

The whole process went smoothly and quickly from start to closing.

KEY:	0-4	Dissatisfied
	5-7	Merely Satisfied
	8-10	Delighted
	N/A	Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: FR Siddiqui
Office: CENTURY 21 Beggins Enterprises

Transaction ID: 00000009460
Transaction Type: Seller
Customer: Mehta Jeetendra
Property: 6811 Cambridge Park Dr Apollo Beach FL 33572
Close Date: 09/28/2009
Survey Completed Date: 10/22/2009
Survey Type: Online

CLIENT HAS REQUESTED, YOU CONTACT HIM/HER FOR A

REFERAL:
Customer: Mehta Jeetendra
Phone:
Email: jeetmehta@yahoo.com
Address:

Overall Score
100%

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1 - 4	5 - 7	8 - 10	Score
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KEY:	0-4	Dissatisfied
	5-7	Merely Satisfied
	8-10	Delighted
	N/A	Not asked