



KEVIN FREEL
South Tampa Office

Customer **Testimonials**

Don't take our word for it,
read what our customers have to say...

It has been such a pleasure to have you as our realtor! We feel very lucky that we met you when we did. We're looking forward to buying our next home with you. Thanks for being so patient, knowledgeable and dependable through the whole process.

~Angela & Sid

You are the man! Didier told us that you could get it done for us...he was right! We thank you with all our hearts for your time and patience during our search for a home. We are so thankful we met you. We want you to be the happy part of our new life in Tampa. You are always welcome in our home.

~Paul & Jena

We appreciate all of your time & effort in helping us find our first home!

~April & George

Thanks for all that you did and continue to do to make my home buying experience a great one! Thanks again for everything!

~Dawn

For Your "Finest Real Estate Experience" ...*GUARANTEED!*





CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 000000004562
Transaction Type: Seller
Customer: M Ryan Homes
Property: 3824 San Luis St W Tampa FL 33629
Close Date: 11/06/2014
Survey Completed Date: 11/14/2014
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch

Knowledgeable about the market

Understood what was important

Resolution of any issue that arose

Explaining the Agreement

Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?

How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?

How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

KEY: 0-4 Dissatisfied
 5-7 Merely Satisfied
 8-10 Delighted
 N/A Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Overall Score
100%

Transaction ID: 000000003939
Transaction Type: Seller
Customer: M Ryan Homes
Property: 3709 San Luis St W Tampa FL 33629
Close Date: 06/02/2014
Survey Completed Date: 06/24/2014
Survey Type: Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch
 Knowledgeable about the market
 Understood what was important
 Resolution of any issue that arose
 Explaining the Agreement
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

KEY: 0-4 Dissatisfied
 5-7 Merely Satisfied
 8-10 Delighted
 N/A Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 000000003583
Transaction Type: Seller
Customer: Jason Tracey
Property: 1408 7th Ave N Saint Petersburg
 FL 33705
Close Date: 12/26/2013
Survey Completed Date: 01/14/2014
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch
 Knowledgeable about the market
 Understood what was important
 Resolution of any issue that arose
 Explaining the Agreement
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

Additional comments

KEY: 0-4 Dissatisfied
 5-7 Merely Satisfied
 8-10 Delighted
 N/A Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Overall Score
99%

Transaction ID: 000000002586
Transaction Type: Buyer
Customer: Octavio Gomez & Christine Snover
Property: 6111 Cognac Cir Lutz FL 33558
Close Date: 06/03/2013
Survey Completed Date: 06/19/2013
Survey Type: Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:
 Regularly stayed in touch
 Knowledgeable about the market
 Understood what was important
 Resolution of any issue that arose
 Explaining the Agreement
 Managing the details from contract to close
 Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	████████	████████	████████	10
Regularly stayed in touch	████████	████████	████████	10
Knowledgeable about the market	████████	████████	████████	10
Understood what was important	████████	████████	████████	10
Resolution of any issue that arose	████████	████████	████████	10
Explaining the Agreement	████████	████████	████████	10
Managing the details from contract to close	████████	████████	██	9
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	████████	██		5
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	████████	████████	████████	10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	████████	████████	████████	10

Additional comments

KEY: 0-4 Dissatisfied
 5-7 Merely Satisfied
 8-10 Delighted
 N/A Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 000000002501
Transaction Type: Seller
Customer: Jennifer Du
Property: 1952 Laughing Gull Ln W
 Clearwater FL 33762
Close Date: 10/22/2013
Survey Completed Date: 10/30/2013
Survey Type: Online

Overall Score
90%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch
 Knowledgeable about the market
 Understood what was important
 Resolution of any issue that arose
 Explaining the Agreement
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■ ■ ■	10
Regularly stayed in touch	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■	8
Knowledgeable about the market	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■ ■ ■	10
Understood what was important	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■	9
Resolution of any issue that arose	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■	9
Explaining the Agreement	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■	8
Managing the details from contract to close	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■	9
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■	8
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■	9
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	■ ■ ■ ■ ■	■ ■ ■ ■ ■	■ ■ ■	9

Additional comments

KEY: **0-4** Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



CLIENT HAS REQUESTED YOU CONTACT HIM/HER FOR A REFERRAL

Customer: Xu Kun
Phone:
Email: allen_kun@hotmail.com
Address:

Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Overall Score
100%

Transaction ID: 000000003332
Transaction Type: Buyer
Customer: Xu Kun
Property: 1216 Nelson Ave Clearwater FL 33755
Close Date: 10/14/2013
Survey Completed Date: 10/31/2013
Survey Type: Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch
 Knowledgeable about the market
 Understood what was important
 Resolution of any issue that arose
 Explaining the Agreement
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	████████	████████	████████	10
Regularly stayed in touch	████████	████████	████████	10
Knowledgeable about the market	████████	████████	████████	10
Understood what was important	████████	████████	████████	10
Resolution of any issue that arose	████████	████████	████████	10
Explaining the Agreement	████████	████████	████████	10
Managing the details from contract to close	████████	████████	████████	10
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	████████	████████	████████	10
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	████████	████████	████████	10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	████████	████████	████████	10

Additional comments

KEY: **0-4** Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 000000001998
Transaction Type: Seller
Customer: Todd Marlowe
Property: 1205 Horatio St W # 5 Tampa FL 33606
Close Date: 11/12/2012
Survey Completed Date: 11/28/2012
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:
Regularly stayed in touch
Knowledgeable about the market
Understood what was important
Resolution of any issue that arose
Explaining the Agreement
Managing the details from contract to close
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	████████	████████	████████	10
Regularly stayed in touch	████████	████████	████████	10
Knowledgeable about the market	████████	████████	████████	10
Understood what was important	████████	████████	████████	10
Resolution of any issue that arose	████████	████████	████████	10
Explaining the Agreement	████████	████████	████████	10
Managing the details from contract to close	████████	████████	████████	10
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	████████	████████	████████	10
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	████████	████████	████████	10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	████████	████████	████████	10

Additional comments

I came to Mr. Freel with a difficult situation surrounding the listing of my property. ...I am sure your office is aware of the details. Frankly, I don't know any other professional realtor that could have handled this mess I found myself in. The professionalism and guidance that Mr. Freel extended was extremely comforting in a time of personal crises that I was dealing with. I know Mr. Freel for 10 years... and he has always offered his help and assistance when needed. I believe in the near future I will be listing my personal residence on the market... and there isn't another realtor that I would trust to assist with that transaction. I wish Mr. Freel and your office the very best. Sincerely, Todd Marlowe

KEY: 0-4	Dissatisfied
5-7	Merely Satisfied
8-10	Delighted
N/A	Not asked

2 July 2012

Kevin Freel
Century 21 LIST with Beggins
1501 S Dale Mabry A-1
Tampa, FL 33609

Roger & Christie Bushore
13713 Halliford Dr
Tampa, FL 33624

Kevin,

We wanted to take a moment and say thank you for all of your hard work in helping us find a home for our family. We know that our home purchase was not an easy transaction for you but you never let on that it was. We asked for a lot during our home search and you always came through for us. In fact, you went the extra mile during the entire process. Although it was tough for you, you made it easy for us and kept us reassured that everything would turn out great; and it did. Thank you so much!

If we can in some way pay our thanks to you by being a referral to future clients, we would be more than happy to speak on your behalf. Also, if anyone we know is searching for a new home or is looking to sell, we will definitely send them your way. I'm positive that they will be just as happy with you as we are.

Best of luck in your future endeavors. Thanks again for everything!

Best regards,

A handwritten signature in cursive script, appearing to read "Roger & Christie Bushore". The signature is written in dark ink and is positioned above the printed name.

Roger & Christie Bushore



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 000000001346
Transaction Type: Buyer
Customer: Roger and Christie Bushore
Property: 13713 Halliford Dr Tampa FL 33624
Close Date: 06/20/2012
Survey Completed Date: 07/01/2012
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?
Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch
Knowledgeable about the market
Understood what was important
Resolution of any issue that arose
Explaining the Agreement
Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	████████			10
Regularly stayed in touch	████████			10
Knowledgeable about the market	████████			10
Understood what was important	████████			10
Resolution of any issue that arose	████████			10
Explaining the Agreement	████████			10
Managing the details from contract to close	████████			10
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	██████	██		5
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	████████			10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	████████			10

Additional comments

Kevin Freel was recommended to us by a friend of mine from California, who is also a realtor. We have only the highest praise and regards for Kevin. In the purchase of our home, we never felt rushed or pushed to go in any direction on any of the homes we viewed. Kevin listened to our thoughts and opinions and ensured any home we looked at always met the mark. Kevin made us feel as though his schedule was completely open for us, accommodating our hectic lifestyle and awkward hours. All responses to our questions and concerns were answered in a timely manner. We wouldn't hesitate to recommend Kevin to any person who is looking to buy or sell a home, as well as seek his service in any of our future real estate transactions. We never had any interaction with the BEGGINS office or personnel there. Kevin took care of everything for us.

KEY: 0-4	Dissatisfied
5-7	Merely Satisfied
8-10	Delighted
N/A	Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 00000000756
Transaction Type: Buyer
Customer: Thomas and Lea Ann Casper
Property: 105 Crest Ave W Tampa FL 33603
Close Date: 08/16/2010
Survey Completed Date: 09/01/2010
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?

Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

- Regularly stayed in touch
- Knowledgeable about the market
- Understood what was important
- Resolution of any issue that arose
- Explaining the Agreement
- Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?

How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?

How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	9
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	9

Additional comments

I have bought 16 houses over the last 20 years and Kevin was the best I have ever dealt with on follow up and execution of all issues throughout the process.

KEY:	0-4	Dissatisfied
	5-7	Merely Satisfied
	8-10	Delighted
	N/A	Not asked



CENTURY 21® Quality Service Survey

Individual Survey Results



Agent: Kevin Freel
Office: CENTURY 21 LIST with BEGGINS

Transaction ID: 00000000688
Transaction Type: Buyer
Customer: Douglas Gandon
Property: 7302 Germer St S Tampa FL 33616
Close Date: 12/29/2009
Survey Completed Date: 02/16/2010
Survey Type: Online

Overall Score
100%

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?

Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

- Regularly stayed in touch
- Knowledgeable about the market
- Understood what was important
- Resolution of any issue that arose
- Explaining the Agreement
- Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?

How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?

How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?	[10 yellow squares]			10
Regularly stayed in touch	[10 yellow squares]			10
Knowledgeable about the market	[10 yellow squares]			10
Understood what was important	[10 yellow squares]			10
Resolution of any issue that arose	[10 yellow squares]			10
Explaining the Agreement	[10 yellow squares]			10
Managing the details from contract to close	[10 yellow squares]			10
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?	[9 yellow squares]			9
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?	[10 yellow squares]			10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?	[10 yellow squares]			10

KEY:	0-4	Dissatisfied
	5-7	Merely Satisfied
	8-10	Delighted
	N/A	Not asked