



# CENTURY 21® Quality Service Survey

## Individual Survey Results



**Agent:** Vincent Myers  
**Office:** CENTURY 21 Beggins Enterprises

**Overall Score**  
**100%**

**Transaction ID:** 000000008175  
**Transaction Type:** Buyer  
**Customer:** Vincent and Maria Myers  
**Property:** 708 Rutgers Pl Sun City Center  
 FL 33573  
**Close Date:** 07/29/2014  
**Survey Completed Date:** 08/06/2014  
**Survey Type:** Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?  
 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch  
 Knowledgeable about the market  
 Understood what was important  
 Resolution of any issue that arose  
 Explaining the Agreement  
 Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?  
 How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?  
 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10
████████	████████	████████	10

**Additional comments**

KEY: 0-4 Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked



# CENTURY 21® Quality Service Survey

## Individual Survey Results



**Agent:** Vincent Myers  
**Office:** CENTURY 21 Beggins Enterprises

**Overall Score**  
**100%**

**Transaction ID:** 000000005300  
**Transaction Type:** Buyer  
**Customer:** Linda Goldberg  
**Property:** 2434 New Haven Cir Sun City Center FL 33573  
**Close Date:** 04/04/2011  
**Survey Completed Date:** 04/28/2011  
**Survey Type:** Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?  
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Regularly stayed in touch

Knowledgeable about the market

Understood what was important

Resolution of any issue that arose

Explaining the Agreement

Managing the details from contract to close

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How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

1 - 4	5 - 7	8 - 10	Score
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10

**Additional comments**

Vincent Myers was an extremely knowledgeable and informed realtor. He was a pleasure to work with.

KEY: 0-4 Dissatisfied  
 5-7 Merely Satisfied  
 8-10 Delighted  
 N/A Not asked



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■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10
■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	10

**Additional comments**

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KEY: 0-4 Dissatisfied  
 5-7 Merely Satisfied  
 8-10 Delighted  
 N/A Not asked



# CENTURY 21® Quality Service Survey

## Individual Survey Results



**Agent:** Vincent Myers  
**Office:** CENTURY 21 Beggins Enterprises

**Transaction ID:** 000000004215  
**Transaction Type:** Buyer  
**Customer:** George and Sudha Hunziker  
**Property:** 841 King Leon Way Sun City Center FL 33573  
**Close Date:** 04/24/2009  
**Survey Completed Date:** 05/13/2009  
**Survey Type:** Online

**Overall Score**  
**99%**

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?

Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

- Regularly stayed in touch
- Knowledgeable about the market
- Understood what was important
- Resolution of any issue that arose
- Explaining the Agreement
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Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?

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1 - 4	5 - 7	8 - 10	Score
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	9
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	8
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10

### Additional comments

KEY:	0-4	Dissatisfied
	5-7	Merely Satisfied
	8-10	Delighted
	N/A	Not asked



# CENTURY 21® Quality Service Survey

## Individual Survey Results



**Agent:** Vincent Myers  
**Office:** CENTURY 21 Beggins Enterprises

**Transaction ID:** 000000004215  
**Transaction Type:** Buyer  
**Customer:** George and Sudha Hunziker  
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**Close Date:** 04/24/2009  
**Survey Completed Date:** 05/13/2009  
**Survey Type:** Online

**Overall Score**  
**99%**

May 13, 2009

Mr. Tom Kunz,

Let us take this opportunity to mention our impressions about the recent house purchase in Sun City Center, FL through Century 21. We met our Agent Mr. Vincent Myers by chance, entering an "Open House" on our visit to that community in January of this year. Our goal was evaluate the market in order to plan a possible purchase in early 2010. From the start, Vincent understood our reluctance to even speak to an agent, let alone entrain a house purchase at this time. His people skills guided him to be just enough informative when needed, but never to be pushy. Trust comes in small steps, but Vincent never lost patience building this trust between us. He proved to be a valuable resource for us to reach the correct decision on size and price for our new home. His encouragement 'to go for it' at the critical juncture made the sale. Even after the transaction was finalized, Vincent does not hesitate to offer his help and services as a courtesy when needed. This goes far beyond duty and good salesmanship and ensures our confidence to recommend Vincent to any of our friends and relatives that may be looking for real estate in this region. Sincerely,  
George J. & Sudha Hunziker

KEY:	0-4	Dissatisfied
	5-7	Merely Satisfied
	8-10	Delighted
	N/A	Not asked



# CENTURY 21® Quality Service Survey



## Individual Survey Results

**Agent:** Vincent Myers  
**Office:** CENTURY 21 Beggins Enterprises

**Transaction ID:** 000000004354  
**Transaction Type:** Seller  
**Customer:** Charmaine Treadway  
**Property:** 1909 Grand Cypress Ln Sun City Center FL 33573  
**Close Date:** 12/16/2009  
**Survey Completed Date:** 01/01/2010  
**Survey Type:** Online

**Overall Score**  
**100%**

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1 - 4	5 - 7	8 - 10	Score
[10 yellow squares]			10
[10 yellow squares]			10
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[10 yellow squares]			10
[10 yellow squares]			10
[10 yellow squares]			10
[10 yellow squares]			10
[10 yellow squares]			10
[10 yellow squares]			10
[10 yellow squares]			10
[10 yellow squares]			10
[10 yellow squares]			10

### Additional comments

Vincent is an excellent agent and he really went all out selling my house. I felt comfortable with Vincent; he is very professional and does his job very well.

<b>KEY:</b>	0-4	Dissatisfied
	5-7	Merely Satisfied
	8-10	Delighted
	N/A	Not asked



# CENTURY 21® Quality Service Survey

## Individual Survey Results



**Agent:** Vincent Myers  
**Office:** CENTURY 21 Beggins Enterprises

**Transaction ID:** 000000004393  
**Transaction Type:** Buyer  
**Customer:** Garland and Shelby Turley  
**Property:** 2113 Meadowlark Ln Sun City Center FL 33573  
**Close Date:** 04/01/2010  
**Survey Completed Date:** 04/17/2010  
**Survey Type:** Online

**Overall Score**  
**100%**

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1 - 4	5 - 7	8 - 10	Score
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10

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